

Gould Park

Private Lesson Rules



Schedule lessons:

- Fill out [the google form](#) or call the pool office to be added to our swim lesson list.
- You will be assigned to and contacted by an instructor.
- All instructor switches must go through the front office desk.

General policies:

→ The instructor will contact you directly.

- One lesson is 30 minutes long. If the swimmer arrives late, the lesson time will not be extended.
- It is prohibited to sit poolside during the lesson in order to minimize distractions for the swimmer.
- If you have 2 children at the same time, the instructor will receive 2 lesson passes.
- NO new sign ups after July 31st
- As of July 5th lessons can be scheduled from 3-6pm during the week and weekend are limited.
- Buy a package of 6 first then you have options for individuals, etc. (see back of paper)

-Severe weather:

→ If severe weather occurs during a lesson that is more than 20 minutes in progress, it will be considered a completed lesson.

→ If Severe weather occurs before or at the start of a lesson, the instructor and family will choose a time to reschedule.

Cancellation:

-To cancel a swim lesson YOU MUST...

→ Contact the instructor directly, 24 hours before the scheduled lesson time.

→ You can cancel through the instructor directly by text, email, or phone call (please leave a voicemail). If you do not get confirmation from the instructor, please call the pool office.

“NO SHOW” Lessons

→ Any lesson where the swimmer does not arrive and does not contact the instructor is considered a no show, and therefore a completed lesson.

This includes canceling under 24 hour cancellation time-frame.

◆ **The first time** this happens will result in a reminder of the cancellation policy and no action will be taken.

◆ **The second time** this happens you will be docked for the lesson missed.

◆ **The third time** this happens you will be taken off the instructor's schedule

Private swim lessons are sold as a packet of six, 30 minute lessons (not sold individually). \$170 for pool members and \$270 for non-members. Once you have been set up with your first swim lesson with an instructor, please purchase your six-pack of lessons from the pool office. After completing all six lessons, you can either purchase another six-pack or purchase individual lessons as long as your instructor has availability (\$30 for members, \$50 for non-members for individual lessons).

Lessons will start mid-June. No new sign-ups after July 31. The majority of swim lessons will conclude once the camp season is over (August 12).