Understanding your Dobbs Ferry Sewer Department Bill

# **CUSTOMER SERVICE**

How to contact us for more information. Here you will find our phone, email and web address along with our business hours.

#### **USAGE INFORMATION**

Will give the start and end dates of the billing cycle along with the total number of billing days for the current statement.

#### **IMPORTANT MESSAGES**

Information provided here to convey any special instructions or information related to your statement.

## **PAYMENT COUPON**

Detach and include this section along with your payment in the enclosed remittance envelope. Make sure to write your account number on your check or money order.



### ACCOUNT INFORMATION

Displays account holder's name, account number and service address for the charges. You will also find the billing and due date here.

#### **PAYMENT INFORMATION**

These tabs show a summary of account history and charges.

### **ACCOUNT ACTIVITY**

This section shows all activity on your account since your last billing. It will provide the description, quantity and rate for which new charges are due. The Amount Due is the total charges due on your account as of the billing date.

## 6-digit **SECURITY CODE**

Used when registering your account online.

#### REMITTANCE ADDRESS

This should appear through window in return envelope when mailing a payment.